

SOUTHEAST BANK PLC.
CCS & CMC, Head Office, Dhaka

Contact details of the executives / officials of **Central Customer Service and Complaint Management Cell (CCS&CMC)** and **Zonal Customer Service and Complaint Management Cells (ZCS&CMCs)**:

(Last Update: January 18, 2026)

CCS & CMC, Head Office:

SL No.	Name of the Executive/Official	Designation	Phone No.	Cell No.	e-mail ID
1.	Mr. Md. Khalid Mahmood khan	Managing Director Chief Coordinator, CCS & CMC	880-0247115721 880-0247115157 Ext.-611		md@southeastbank.com.bd
2.	Mr. Abidur Rahman Chowdhury	Additional Managing Director Member, CCS & CMC	880-0247115721 880-0247115157 Ext.-210		abid@southeastbank.com.bd
3.	Mr. Md. Masum Uddin Khan	Deputy Managing Director Member, CCS & CMC	880-247115321 Ext.-242		masum.khan@southeastbank.com.bd
4.	Mr. Mohammed Rashedul Amin	Deputy Managing Director Member, CCS & CMC	880-0247115721 880-0247115157 Ext.-5111		rashedul.amin@southeastbank.com.bd
5.	Ms. Bilquis Jahan	SEVP, HRD, HO Member, CCS & CMC	880-0247115721 880-0247115157 Ext.-696		bilquis.jahan@southeastbank.com.bd
6.	Mr. Khorshed Alam Chowdhury	SEVP, B&GBD, HO Member, CCS & CMC	880-247115321 Ext.-5458	01713-164690	khorshed.chowdhury@southeastban.com.bd
7.	Mr. Md. Jakir Imtiaz	EVP, CTSD, ID, HO Member, CCS & CMC	880-247115321 Ext.-5388	01711-118678	jakir.imtiaz@southeastbank.com.bd
8.	Mr. Md. Feroj Hoshen	SVP, ICCD, HO Member Secretary, CCS & CMC	880-247115321 Ext.-803	01712-087721	feroj@southeastbank.com.bd
9.	Mr. Jashim Uddin	VP, HRD, HO Member, CCS & CMC	880-0247115721 880-0247115157 Ext.-690	01755-603210	jashimuddin@southeastbank.com.bd
10.	Mr. Md. Mahbulul Alam	SAVP, ICCD, HO Member, CCS & CMC	880-247115321 Ext.-824	01717-069964	mahbul.alam@southeastbank.com.bd

Agrabad Branch (ZCS & CMC for Chattogram Division):

SL No.	Name of the Executive/Official	Designation	Phone No.	Cell No.	e-mail ID
1.	Mr. Mohammed Kamal Uddin Patwary	SVP & HOB Member Secretary, ZCS & CMC	880-2333313094-97 (Ext- 101)	01712-083929	hob.ab@southeastbank.com.bd
2.	Mr. Imran Kabir Chowdhury	VP & Manager Operation Member, ZCS & CMC	880-2333313094-97 (Ext- 102)	01819-389212	mo.ab@southeastbank.com.bd
3.	Mr. Md. Shohel Khondaker	AVP & Member, ZCS & CMC	880-2333313094-97 (Ext- 103)	01713-161618	shohel@southeastbank.com.bd

Laldighirpaar Branch (ZCS & CMC for Sylhet Division):

SL No.	Name of the Executive/ Official	Designation	Cell No.	e-mail ID
1.	Mr. Suranjit Bhushan Das Roy	SAVP & HOB Head of ZCS & CMC	01712-736722	hob.ld@southeastbank.com.bd
2.	Mr. Mohammad Aminur Rahman Chowdhury	AVP and Manager Operation Secretary of ZCS & CMC	01711-995433	mo.ld@southeastbank.com.bd
3.	Mr. Md. Alal Miah	SEO & Credit In-Charge Member, ZCS&CMC	01633-277290	credit.ld@southeastbank.com.bd

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Rangpur Branch (ZCS & CMC for Rangpur Division):

SL No.	Name of the Executive/ Official	Designation	Cell No.	e-mail ID
1.	Mr. Jewel Ahmed	AVP & HOB, Head of ZCS & CMC	01730-013446	hob.rp@southeastbank.com.bd
2.	Mr. Md. Ariful Islam	EO & GB In charge Member, ZCS&CMC	01734-601975	ariful-islam@southeastbank.com.bd
3.	Mr. Md. Harun-Ur- Rashid	Executive Officer Member, ZCS&CMC	01719-462159	harun-ur-rashid@southeastbank.com.bd
4.	Mr. Md. Abullah Al Kafi	Senior Officer Member, ZCS&CMC	01715-205310	kafi@southeastbank.com.bd

Rajshahi Branch (ZCS & CMC for Rajshahi Division):

SL No.	Name of the Executive/ Official	Designation	Phone No.	Cell No.	e-mail ID
1.	Md. Monjurul Kabir Talukder	VP & HoB Head of ZCS & CMC	880-247812201	01713-065919	hob.rj@southeastbank.com.bd
2.	Mr. Md. Satu Sultan	EO & MO Member, ZCS & CMC	880-247812202	01714-414340	mo.rj@southeastbank.com.bd
3.	Mr. Md. Samiul Alam	EO & Credit In-Charge Member, ZCS & CMC	880-247812203	01732-196077	samiul@southeastbank.com.bd

Khulna Branch (ZCS & CMC for Khulna Division):

SL No.	Name of the Executive/ Official	Designation	Phone No.	Cell No.	e-mail ID
1.	Mr. Muhammad Munirul Islam	SVP & HOB, Head of ZCS & CMC	880-2477726394 EXT-102	01711-295467	hob.kln@southeastbank.com.bd
2.	Md. Shohel Rana	AVP & MO Member, ZCS & CMC	880-2477726394 EXT-103	01721-296029	sohel-rana@southeastbank.com.bd
3.	Ms. Shamim Ara	FAVP & GB In-Charge Member, ZCS & CMC	880-2477726394 EXT-105	01716-887755	shamim.ara@southeastbank.com.bd
4.	Md. Abdus Samad	EO & Credit In-Charge Member, ZCS & CMC	880-2477726394 EXT-108	01718-287362	abdus-samad@southeastbank.com.bd

Barishal Branch (ZCS & CMC for Barishal Division):

SL No.	Name of the Executive/ Official	Designation	Phone No.	Cell No.	e-mail ID
1.	Mr. Md. Ziaur Rahman	AVP & HOB Member Secretary ZCS & CMC	880-4312176601-04 EXT-101	01730-074290	hob.br@southeastbank.com.bd
2.	Ms. Sume Aktar	SEO and MO Member, ZCS&CMC	880-4312176601-04 EXT-102	01717-664639	mo.br@southeastbank.com.bd
3.	Mr. Gazi Jasim Uddin	Executive Officer Member, ZCS&CMC	880-4312176601-04 EXT-112	01719-371335	credit.br@southeastbank.com.bd

Mymensingh Branch (ZCS & CMC for Mymensingh Division):

SL No.	Name of the Executive/ Official	Designation	Phone No.	Cell No.	e-mail ID
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2.	Mr. Reza Imroz Hossain	SO & MO Member, ZCS&CMC	880-2996662915 Ext.-102	01726-194980	mo.mm@southeastbank.com.bd
3.	Mr. Shuva Paul	Officer Member, ZCS&CMC	880-2996662915 Ext.-107	01724-765424	shuva@southeastbank.com.bd