

.....Branch

**SMS, E-Mail Alert and E-Statement Service Application Form**

- Individual Account**       **Joint Account**       **Organization Account**

**SMS Alert Service against Transactions**

- Account Title .....
  - Mobile No 

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  - Account Numbers: (1) ..... (2) .....  
 (3) ..... (4) .....
- Yearly Service Charge (per Account): Tk. 200/- plus VAT**

**E-Mail Alert Service against Transactions**

- E-Statement Service**    Daily    Monthly    Half Yearly    Yearly (Tick on One Box)  
 (Daily E-Statement Service is applicable for Corporate Accounts only)

- Account Title .....
  - E-Mail: .....
  - Account Numbers: (1) ..... (2) .....  
 (3) ..... (4) .....
- Yearly Charges: Free**

I/We agree the use of above SMS Alert/ E-Mail Alert/ E-Statement service against transactions. I/We also declare that I/We are the owner of the provided mobile no. and e-mail address. I/We understand the security concerns of SMS / E-Mail Alert / E-Statement. I/We confirm that the above information is true and complete. I/We agree to abide by the Terms and Conditions of the services which are stated in the overleaf of this form.

Signature of the applicant/ Signatory 1	Signature of Signatory 2	Signature of Signatory 3
Name:.....	Name:.....	Name:.....

**Branch Use Only:**

Customer ID: ..... Date.....

Operation	Name of Officer	Signature
Information and Customer Signature verified by		

Approved By:

Authorized Signature	Authorized Signature
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**Terms and Conditions: SMS, E-Mail Alert and E-statement Service**

1. Southeast Bank Ltd does not use any encrypted sms / e-mail and it is not a secure means of transmission of the information. It involves the risk of the unauthorized alteration, usage and disclosure of the information by third party;
2. Legal representatives, administrators, executors, successors-in-interest and assignees are bound to accept this sms/e-mail alert and e-statement enrollment;
3. Transmission of the information to a corporate ID involves the risk of the information to be viewed, altered, used or disclosed to third parties by once authorized but afterward no more in the employment of the organization in future. SMS/E-mail Alert and E-statement subscribers agree to indemnify Southeast Bank Ltd and hold Southeast Bank Ltd indemnified and harmless from any and all costs, expenses, liabilities, loses, responsibilities, where direct or consequential, arising out of or in connection with such view, alteration, usages or disclosure of the information or otherwise caused by using Mobile SIM/Internet as a means of transmission and also for any error, delay or problem in transmission of the information;
4. SMS/E-mail Alert and E-statement registration shall be governed by and construed in accordance with the laws of Bangladesh in force currently;
5. Customer is responsible for maintaining the confidentiality of his/her mobile, email ID and password. If customer email is hacked or someone else has taken control of his/her email and mobile, Southeast Bank will not be held responsible by any means to protect the confidentiality of his/her transaction alert or account statement;
6. If Customer's mobile phone/email password is lost or stolen, or password known by another individual, he/she must notify the respective branch to stop sending SMS/E-mail Alert and E-statement;
7. By subscribing SMS/E-mail Alert and E-statement service, customer agrees to receive different promotional informative emails and text messages to their mobile phone on different banking products and services time to time from Southeast Bank at free of cost;
8. Southeast Bank Ltd has the absolute discretion to amend or supplement any of the terms & conditions at any time. Such changes to the terms & conditions shall be communicated through SMS/E-mail to the subscribing customer and the customer shall be deemed to have accepted the changed terms & conditions.

I/we will abide by the above stated terms and conditions and its amendments, inclusion, deletion etc. there against from time to time as deemed fit and proper.

\_\_\_\_\_  
**Signature of the Account Holder**

Date.....

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**Signature of the Joint Account Holder/Signatories**

Date.....